



City and County of Swansea

## Minutes of the **Scrutiny Performance Panel – Adult Services**

Remotely via Microsoft Teams

Tuesday, 9 March 2021 at 4.00 pm

**Present:** Councillor S M Jones (Chair) Presided

**Councillor(s)**

A M Day  
P R Hood-Williams  
G J Tanner

**Councillor(s)**

V M Evans  
Y V Jardine  
H M Morris

**Councillor(s)**

C A Holley  
J W Jones  
D W W Thomas

**Co-opted Member(s)**

T Beddow

**Other Attendees**

Elliott King  
Clive Lloyd

Cabinet Member - Children Services  
Cabinet Member - Adult Social Care & Community Health Services

**Officer(s)**

Kelly Gillings  
  
Amy Hawkins  
Liz Jordan

Programme Director, West Glamorgan Transformation Programme  
Interim Head of Adult Services  
Scrutiny Officer

**Apologies for Absence**

Officer(s): David Howes, Helen St John

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**1 Disclosure of Personal and Prejudicial Interests.**

Cllr Chris Holley declared a personal interest.

**2 Prohibition of Whipped Votes and Declaration of Party Whips**

No declarations were made.

**3 Minutes of Previous Meeting(s)**

The Panel agreed the minutes of the Joint Social Services Panel meeting on 15 February 2021 as an accurate record of the meeting.

There was one matter arising from the previous meeting in relation to the budget.

Panel requested information on 'Outcomes Budgeting', the sorts of outcomes emerging that Social Services might be considering, especially in terms of integrated care. Cabinet Member stated it is very important we allocate resources in best possible way to achieve best possible outcomes. Senior officers in Adult Services have been asked to work up what some of these initiatives will look like going forward using the additional resource the Directorate has this year.

Other examples given were in relation to:

- Common Access Point – when respond to a resident through Common Access Point, how are we able to deal with their situation so it is resolved for them, and they do not come back to Council within 6 month or 12 month period. These sorts of measures help Council understand if Common Access Point system meets the needs of residents.
- Reablement – emphasis still very much on keeping people as independent as possible, not in care home environment. When people come out of hospital, for example, what are we able to provide for them?
- Constant Hospital to Home review – reviewing this and looking at best way of ensuring meets the needs of our residents, so that resource/finance working to the best outcomes for our residents.

Actions:

- Confirmation if, for the coming year, we can expect to see the budget cast either wholly, or mainly, in outcome terms.

#### **4 Public Question Time**

No questions were submitted.

#### **5 Update on West Glamorgan Transformation Programme**

Kelly Gillings, Programme Director attended to update the Panel on the impact of the Pandemic on the Programme and to update on the action plan following Wales Audit Office's report on the Integrated Care Fund.

#### **Impact of the Pandemic**

Discussion Points:

- Recovery Board – Panel requested an overview of steps being taken in each of the four priorities.
- Panel queried if any conflict between Regional Partnership Board (RPB) and Public Service Board (PSB), as at scrutiny level not seen as much co-operation as would like. Officers confirmed RPB and PSB started to work together during pandemic but not closely as both getting on with their work. Not aware of any conflict.
- Cabinet Member (CM) confirmed driving force for bringing most of this together was RPB and not PSB. Panel felt one of the few positives from the pandemic is the way the Council and Health Board have worked together on this, particularly through RPB.

- Panel queried how effective RPB has been in finding all carers. Informed Carers Partnership Board has held a number of sessions on how to identify carers. They are working with carers to identify other carers.
- Panel queried if in terms of re-modelling acute care and community care services, if there would be new components coming into it.
- Head of Service gave some assurance in terms of the work they are doing in terms of statutory partners' involvement in some of remodelling care approaches. The Panel will see this work coming through scrutiny in next year.

## **WAO Report**

### Discussion Points:

- Panel queried if in terms of the dynamics of integrated care across professional and situational boundaries, what research and academic input were being drawn upon to find things that help it work better
- Business Assurance Group – Panel requested to see two examples of reports they have done, to get an idea of the work they do.
- CM informed Panel that RPB had managed to carry out hugely significant pieces of work as well as dealing with pandemic during the last year and he expressed his thanks
- Panel agreed it has dealt with the WAO report. The action plan dealing with the recommendations has been completed, and does not need to come back to the Panel again.

### Actions:

- Overview of steps being taken in each of the four priorities by Recovery Board to be provided to the Panel
- Response to be provided to Panel in terms of any new components that may come into the re-modelling of acute care and community care services
- Some copies of the minutes of Business Assurance Group to be shared with the Panel.

## **6 Work Programme Timetable 2020-21**

Work Programme received and considered by the Panel.

The meeting ended at 4.55 pm